

Ragmans Lane Farm
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The Bunkhouse

Booking Terms and Conditions

Thank you for choosing to stay at The Bunkhouse on Ragmans Lane Farm. We look forward to welcoming you. By making this booking you are entering into an agreement with us. Please read our terms and conditions of booking.

Prices

The price of the accommodation includes the following: central heating, electricity, hot and cold water, a pillow and pillow case, one sheet for each bed, toilet rolls and cleaning materials. A 25% deposit is required at the time of booking to secure the dates, with the balance payable 4 weeks before the date of your booking. All payments must be paid in Pounds Sterling, either by cheque or bank transfer.

Minimum Age

The minimum age to enter into this agreement is 18. Bookings cannot be accepted if you are under the age of 18. By entering into this agreement you are confirming that you are over the age of 18 and assume responsibility for your group booking.

Pets/animals

No pets or animals are allowed on the farm.

Children

Ragmans is a working farm and unsuitable for children

Cancellation

By making your booking, our agreement is a legal contract and your deposit is non refundable. If you have to cancel your booking and you cancel up to 12 weeks before the date of your booking, you are not liable to pay for the booking in full. If you cannot take your booking and notify us within 12 weeks of the date of your booking and we cannot re-let, you are liable for 75% of the remaining balance. If we do succeed in re-letting the booking, you are no longer liable for the balance, or we will refund it to you if you have already paid it.

Non-Availability of Accommodation

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would refund all monies paid by you for the booking. Our liability would not extend beyond this point.

Damages and Breakages

The Bunkhouse will be checked after your stay. If there is a problem we will write with details and may charge for damage or breakages. Please let us know if anything isn't working or is broken.

Fires and Barbeques

Fire and barbeques are not permitted on any other part of the farm other than the designated fire-pit in the bunkhouse garden.

Fireworks/Chinese Flying Lanterns

Fireworks and chinese flying lanterns are not permitted on the farm.

Noise/Disturbance

One of the beautiful things about the farm is its quiet rural location. However, because of the farms location in the landscape noise travels up the hills to our neighbours and across the valley. There are also residents on site in close proximity to the hired spaces.

We do enforce our noise protocol and reserve the right to ask people to leave if they are causing a disturbance. It may sound a bit heavy but it is important for everyone living here, visiting here, the wildlife and our neighbours.

- No excessive noise (e.g. amplified music, drumming) after 12 midnight and before 12 noon.
- Fire Pit Gatherings – loud revelling can cause disturbance to other people on site/around the farm. Please keep this in mind when sitting outside around the fire, the hot tub etc.
- Failure to keep noise levels down will result in being asked to leave without recompense and/or forfeiting the security bond.

Arrival

Your accommodation will be available to you from 3pm on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing your rooms. A representative of the farm will contact you a few days before your booking to ascertain your expected time of arrival and can be at the bunkhouse to greet you, alternatively the welcome and check in information will be left in the kitchen for you.

Please ensure vehicles are parked in the designated bunkhouse car park and not other areas of the farm.

Departure

Please be ready to leave the accommodation at the agreed time. The Bunkhouse should be left in a clean and tidy condition.

Working Farm

As this is a working farm please be aware there are potential hazards around the farm such as the pond, electric fences on some of the borders and farm machinery. However, we are very happy to show you how to have a safe and happy time during your stay here.

Depending on the time of your booking, there will be different things going on around the farm. If you are staying on the farm over a weekend every effort will be made to reduce any disruption caused by farm business.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Privacy Policy

Any data collected during the course of this booking will be stored on our computers and filing system. With your permission we may from time to time contact you about promotions, offers and updates. We will not share your details with any third parties.