

Dear Guest

Welcome to the farm and The Cider Orchard Yurt, we do hope you enjoy your stay!

Should you need anything during your stay, please contact the housekeeper/out of hours on the number that has been left in the yurt for you.

This number is also on the Farm Office Door.

Emails are not constantly monitored, so please use the number provided once you have arrived.

Parking – Please use the space marked ‘Yurt Parking’ in the main farm yard.

To get to the yurt itself please follow the sign/arrow and you will find the yurt tucked away behind the Mushroom Shed.

Keys: The yurt is unlocked and a key is in the yurt for your use.

Map of the farm and facilities – A map of the farm is included in the Guest Welcome Information file.

Toilet/Shower – a compost loo is just above the yurt fire pit and a lovely enclosed outdoor rustic shower is behind the yurt kitchen area, keeping you completely self contained from the rest of the farm. Complimentary loo rolls are included, however, you may need to purchase more during your stay depending on your usage.

Shower Instructions - to run a shower please set both boiler controls to minimum (the heat and the flow controls on the front of the boiler).
Then turn the tap on (the tap is below the shower head and to the left).
Adjust heat and flow controls to suit.

Wood Burner – Instructions can be found in the Guest Welcome Information File.

Safety Tips - Please do not dry clothes within 2 meters of the wood-burner.
Please do not store anything combustible within 2 meters of the wood burner.

Please close the wood burner down and ensure the door is closed when leaving the yurt for the day, and before going to bed.

Wood Supplies: A complimentary basket of wood is included in your booking and is already in the yurt. Additional wood, which is chargeable can be found behind the Mushroom Shed, bottom of the steps on the right.

Woodburner wood – For use in the wood burner only.

Fire pit wood – For fire pit use only.

Please do not use the woodburner cut logs on the firepit, as they are a different size specifically cut for the woodburner – thank you.

You will also find extra kindling and newspapers here.

Please leave money for any wood used, in the piggy bank in the Yurt.

Cooking – The kitchen area is located next to the yurt and has a basic supply of equipment including a gas hob.

Food Storage – There is a fridge at the back of the Mushroom Shed and there is a plastic box in the kitchen area. It is best to store food in the fridge or the box in the kitchen as protection from furry and feathered creatures.

Cleaning / Washing up facilities – there is a sink and washing up area with hot running water in the yurt kitchen. A small amount of complimentary cleaning supplies are included in your booking.

To use the hot water for the sink turn the dials on the boiler to minimum, turn the tap on, and adjust the boiler dials for flow and heat.

Please note the shower and the hot water to the sink will not work at the same time, so no washing up when someone is using the shower!

Rubbish: White bin bags for the small silver pedal bin and wicker bin in the yurt, for non recyclable rubbish are in the yurt kitchen cleaning supplies box.

Please put full bin bags in the black wheelie bin next to the outside tap on the corner of the Mushroom Shed.

Compost bin - Food waste only please. Please empty into the compost barrel next to the outside tap on the corner of the Mushroom Shed.

Electrical Charging – You can charge your phone in the outdoor sockets behind the Mushroom Shed (next to the wood stores).

Yurt Windows – The yurt has windows panels. If you'd like to have these up or down feel free to play around with them; the ties are on the outside.

Bedding – Please do not take any bedding outside.

Fire safety – No smoking in the Yurt, fires in the designated fire pit only.

First Aid Kit – There is a First Aid Kit in the yurt.

Noise – There are residents living on site and close neighbours we don't want to disturb. Please keep noise to a minimum, e.g no amplified music and no excessive noise after 11.00pm or before 12 noon. Thank you!

We are a working farm, so please be aware you may hear noise from farm machinery and work taking place on the farm during your stay.

The Ducks – Please do not feed the ducks or birds. The ducks are quite inquisitive chaps, so watch out or they may nest (or poop) in the lovely Yurt.

Livestock– there are cattle and sheep on the farm – please do be mindful of them and the electric fences.

Wild Boar – you may occasionally encounter Wild Boar on the farm, these animals are usually timid and avoid human contact, however, please do read the information in the attached information document in case you do encounter them.

General Safety – Please do not venture into the farm buildings. Please do not touch any machinery or equipment and please be mindful of electric fences and the pond and other vehicles around the farm.

Vehicles and property are left at the owners risk. Ragmans Farm do not accept responsibility for any vehicles or property damaged, lost or stolen.

Guests can roam about the farm but please leave gates open/closed, as you find them. There is a copy of the farm map attached.

The decking, the fire pit area and the steps to the compost loo can all become slippery when wet. Please take care in these areas.

On leaving

Please leave the yurt tidy, no washing or drying up left to be done, and the bins emptied.

Bedding – please remove all bedding and pillow cases and leave in the laundry bag provided. Please tie up the bag tightly.

If you have brought your own bedding and pillows – please remember to take them with you when you leave.

Inventory - The yurt will be checked after your stay, if there is a problem with any equipment during your stay, please do let us know.

Checkout time - is by **10am** on day of departure.

Please leave the yurt unlocked and key inside the yurt.

Feedback - We appreciate your feedback if there are things you think we can improve on please email us on info@ragmans.co.uk.

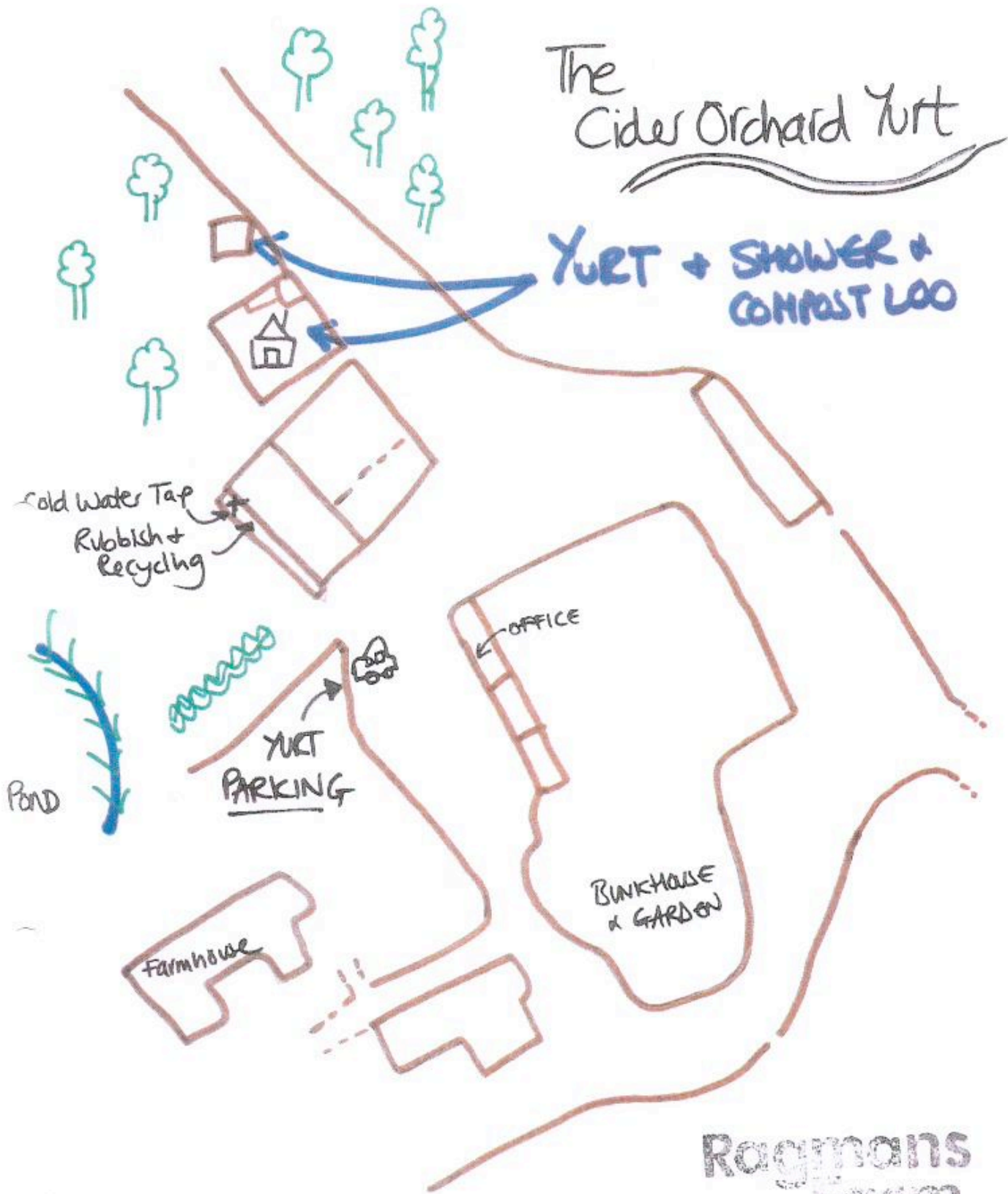
We do hope you enjoy your stay!

Best wishes

The Team at Ragmans

The Cider Orchard Yurt

YURT + SHOWER + COMPOST LOO



Ragmans
Farm

www.ragmans.co.uk

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